

General Requirements

HL3

3-star Hotel

(Regulations and obligations according to Greek Laws)

statute	3-star Hotel Licensed as Hotel <i>A 3-star Hotel offers a broad range of amenities that exceed above-average accommodation needs. Good quality service, design and physical attributes match guest expectations.</i>
general	All Greek Hotels (1-5 stars) are obliged to have heating and air conditioning <i>(heating not obligatory for hotels open only in summer season - A/C not obligatory for hotels in altitude above 600 m and for bioclimatic hotels)</i> , ventilation (aeration), natural light and adequate lighting in all areas, insulating with double glazing windows, telephone communication with and between rooms, Wi-Fi in all areas, wake up service, Reception accessible by phone 24 hours, central money safe (if not money safes in rooms), disinfection and rat extermination processes by certified workshops, remarks sheet and box, info material for surrounding area, bilingual website with realistic pictures and environmentally trained personnel.
general amenities	<i>(Minimum obligations for this Hotel category)</i> Lobby with seats and beverage service, hotel bar Reception open 16 hours, min area 40 sq.m. (or 0,4 per bed if beds>100) Air conditioning in all rooms and indoors common areas Wi-Fi access in all areas Breakfast
room/suite	Minimum areas for 3-star Hotels Minimum area of 3-room suite without bathroom (sq. m.) 44 Minimum area of 2-room suite without bathroom (sq. m.) 34 Minimum area of junior suite/studio without bathroom (sq. m.) 26 Minimum area of 3-bed room (sq. m.) 18 Minimum area of 2-bed room (sq. m.) 15 Minimum area per extra room, above 3 rooms (sq. m.) 13 <i>List of other obligatory room amenities</i> 29" modern TV (min dimension) Toilet (dressing) furniture with mirror and light Table or desk for working Small refrigerator or Minibar Hygienic protective covers for mattresses and pillows
bathroom	<i>List of other obligatory bathroom amenities</i> Bathroom (in all categories) should have bathtub or shower with non-slip surface (permanent or not), 24 hours hot water, mirror with electrical outlet, waste basket with bag and cover, shampoo, shower lotion, hands soap, toilet paper and (per bed) one face towel, one body towel and one glass. Hair dryer
cleaning	<i>Frequency of cleaning services (minimum obligatory of this category)</i> Daily cleaning of rooms, common and outdoor areas Change of linen every 2 days Change of towels every 2 days
safety	All Greek Hotels (1-5 stars) are obliged to have optical alarms for deaf, fire extinguishers retreading, leaflet in each room with fire instructions and a small pharmacy. Furthermore, this Hotel has:
smoking	<i>Hotel's regulations for smoking</i> Non smoking rooms